

SafeTO:

Toronto's Ten-Year Community Safety and Well-Being Plan

July 2021



SafeTO is a **comprehensive** that requires a fundamental shift in thinking and acting to achieve transformative change.

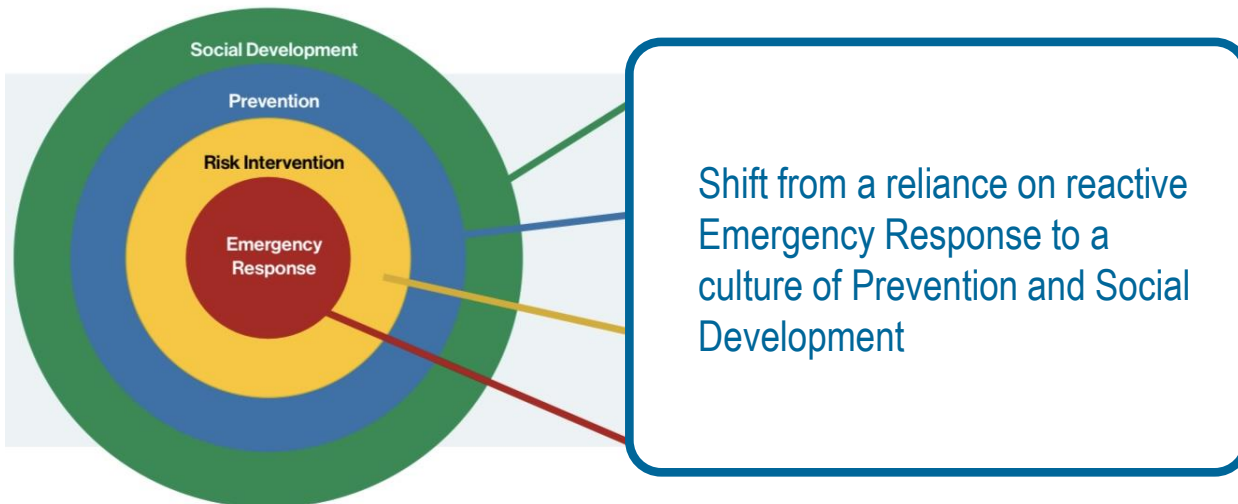
SafeTO provides a **roadmap** for how the City and social systems that serve Torontonians, such as community services, healthcare systems, education systems, justice systems, police and business, can **work collaboratively across different sectors and across governments** to support community safety and well-being.

SafeTO will drive **26 priority actions** across **seven strategic goals** over the next 10 years

From Legislative Direction to Council Commitment

2019 Community Safety & Well-Being Planning Framework

Community Safety and Policing Act, 2019, all Ontario municipalities are mandated to prepare and adopt a Community Safety and Well-Being Plan - a long-term tool to address root causes of crime, social disorder, health inequities, and other key social priorities, with shared goals identified through multi-sectoral partnerships



2021
2022

Toronto City Council Approval



“A different type of Community Safety and Wellbeing Plan for a different time” – *Mayor John Tory*

“The Toronto Police Service has never been more committed to meaningful community engagement and cross-sector collaboration with intervention and prevention as our top priorities. This aligns with the community safety mission of SafeTO” – *Chief Ramer*

**ACTION
1.3**

Embed the Community Crisis Support Service as a Well-Resourced, First Response Service City-Wide

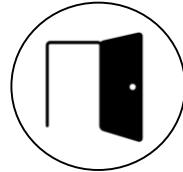


**Toronto
Community
Crisis Service**

- A new Toronto-made approach to responding to people in crisis that focuses on health, prevention and well-being
- An alternative to police enforcement, creating a community-based, client centred, trauma-informed response

**ACTION
2.1**

Develop a Comprehensive Multi-Sector Gun Violence Reduction Plan



Toronto Office to Prevent Gun Violence

- A new office to coordinate gun violence prevention and intervention initiatives, integrate investments and empower locally driven community-led approaches

**ACTION
2.3**

Strengthen Community Crisis Response Protocols to Better Support Victims and Communities Impacted by Violence



Community Crisis Response Program

- Enhance capacity the City's Community Crisis Response Program to provide 24/7 response to violence traumatic incidents
- Enhance community-led, trauma informed, culturally responsive response and recovery supports

**ACTION
7.1**

Develop a Comprehensive Strategy to Share, Integrate and Analyze Data Across Multiple Institutions



Toronto Collaborative Analytics Lab

A multi-sector data centre to enhance the collation, analysis, and use of data from across sectors to inform real-time decision making and monitoring of safety efforts



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Resource Slides

Land Acknowledgement



The City of Toronto acknowledges that we are on the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis peoples. The City also acknowledges that Toronto is covered by Treaty 13 signed with the Mississaugas of the Credit, and the Williams Treaties signed with multiple Mississaugas and Chippewa bands.

Learn more about City of Toronto's Land Acknowledgements

<https://www.toronto.ca/city-government/accessibility-human-rights/indigenous-affairs-office/land-acknowledgement/>

Awakenings – We Were Always Here – Acknowledgment (A film by Jonathan Elliott, 2020)

<https://www.youtube.com/watch?v=3X4MYbJvLUI&t=150s>



African Ancestral Acknowledgement



The City of Toronto is committed to continually acting in support of and in solidarity with my Black friends, colleagues and communities seeking freedom and reparative justice in light of the history and ongoing legacy of slavery that continues to impact Black communities in Canada. As part of this commitment, the City would also like to acknowledge that not all people came to these lands as migrants and settlers. Specifically, the City wishes to acknowledge those of us who came here involuntarily, particularly those brought to these lands as a result of the Trans-Atlantic Slave Trade and Slavery. In support of the City of Toronto's ongoing efforts to confront anti-Black racism, we pay tribute to those ancestors of African origin and descent.

Learn more about the City of Toronto's efforts to confront anti-Black Racism

<https://www.toronto.ca/community-people/get-involved/community/confronting-anti-black-racism/>

Toronto for All

Toronto For All is a public education initiative to generate dialogue among Toronto residents in order to create a city that says “no” to all forms of discrimination and racism, including systemic racism.

<https://www.toronto.ca/community-people/get-involved/community/toronto-for-all/>



[Toronto.ca/safety](https://toronto.ca/safety)

 @SafeCity_TO

1. Reduce Vulnerability	2. Reduce Violence	3. Advance Truth and Reconciliation	4. Promote Healing and Justice	5. Invest in People	6. Invest in Neighbourhoods	7. Drive Collaboration and Accountability
1.1 Enhance Multi-Sector Mental Health and Vulnerability Supports	2.1 Develop a Comprehensive Multi-sector Gun Violence Reduction Plan	3.1 Advance Indigenous-led Community Safety and Well-being Priorities Identified Indigenous-led System Innovations	4.1 Become a Trauma-Informed and Responsive City	5.1 Engage Residents and Build Community Capacity to Lead	6.1 Embed Transparent and Accountable Monitoring and Reporting Practices into Integrated Place-Based Planning	7.1 Develop a comprehensive strategy to share, integrate and analyze data across multiple institutions for the purpose of informing real-time policy development and service planning
1.2 Implement Life Stabilization and Service Navigation Supports	2.2 Develop a Comprehensive Gender-Based and Intimate-Partner Violence Reduction Strategy	3.2 Develop an Implementation Plan to guide the City's response to the Calls for Justice from Reclaiming Power and Place: The Final Report of the National Inquiry into Missing and Murdered Indigenous Women and Girls	4.2 Embed Anti-Racism and Human Rights Based Approaches into Policy Development and Service Planning across all City Divisions, Agencies and Corporations	5.2 Enhance Programs and Services that Promote Child and Family Development and Well-Being	6.2 Add more safe and culturally-accessible community spaces and advance Indigenous place-making	7.2 Advance Policing and Law Enforcement Reform
1.3 Embed the Community Crisis Support Service as a Well-Resourced, First-Response Service City-wide	2.3 Strengthen Community Crisis Response Protocols to Better Support Victims and Communities Impacted by Violence	3.3 Strengthen Meaningful Engagement with Indigenous Organizations and Communities by Leveraging Lessons Learned on Relationship Building	4.3 Strengthen Access to Community Justice by Prioritizing Culturally-Responsive Reintegration and Restorative Practices, including Justice Centres	5.3 Invest in Youth Outcomes to Ensure Equitable, Positive Youth Development	6.3 Implement Place-Based Economic Empowerment and Development Approaches	7.3 Strengthen Multi-Sector Collaboration through Partnership and Integrated Investments
1.4 Strengthen & Expand Capacity of Risk-Driven Approaches to Reduce Risk of Harm and Victimization				5.4 Increase Equitable Access to Supports for Seniors	6.4 Enhance Local Cultural Development	7.4 Develop and Implement Robust Communication Approaches to Advance SafeTO Goals
1.5 Advance Strategies, Programs and Services that Reduce Harm Related to Substance Use						

SafeTO Goals and Priority Actions

Toronto Community Crisis Community Crisis Service Locally Responsive Implementation

Est. Launch

N.E. | 

- **Afrocentric approach** to mental health and wellbeing
- Network of **7 local partners**: Hong Fook Mental Health Association, Strides Toronto, CMHA Toronto, CAMH, Scarborough Health Network, Scarborough Centre for Healthy Communities, Black Health Alliance

**March
2022**

D.T.E. | 

- **Strengths-based, non-medical, trauma informed, harm reduction** approach to crisis for over 30 years
- Network of referral pathways: Strides Toronto, Toronto North Support Services, Unity Health Toronto, WoodGreen Community Services, Health Access St.James Town, Inner City Health Associates, Regent Park CHC, Parkdale Queen West CHC

**March
2022**

D.T.W. | 

- *Maawinizo-wiidookidaading Maanda Pii Mineskaag* (“Supporting Each Other in this Time of Need”) **Indigenous-led approach** with a **focus on harm reduction and holistic health and wellness** that centres the individual at the centre of the medicine wheel.
- Network of **2 local partners**: ENAGB Indigenous Youth Agency, Parkdale Queen West CHC

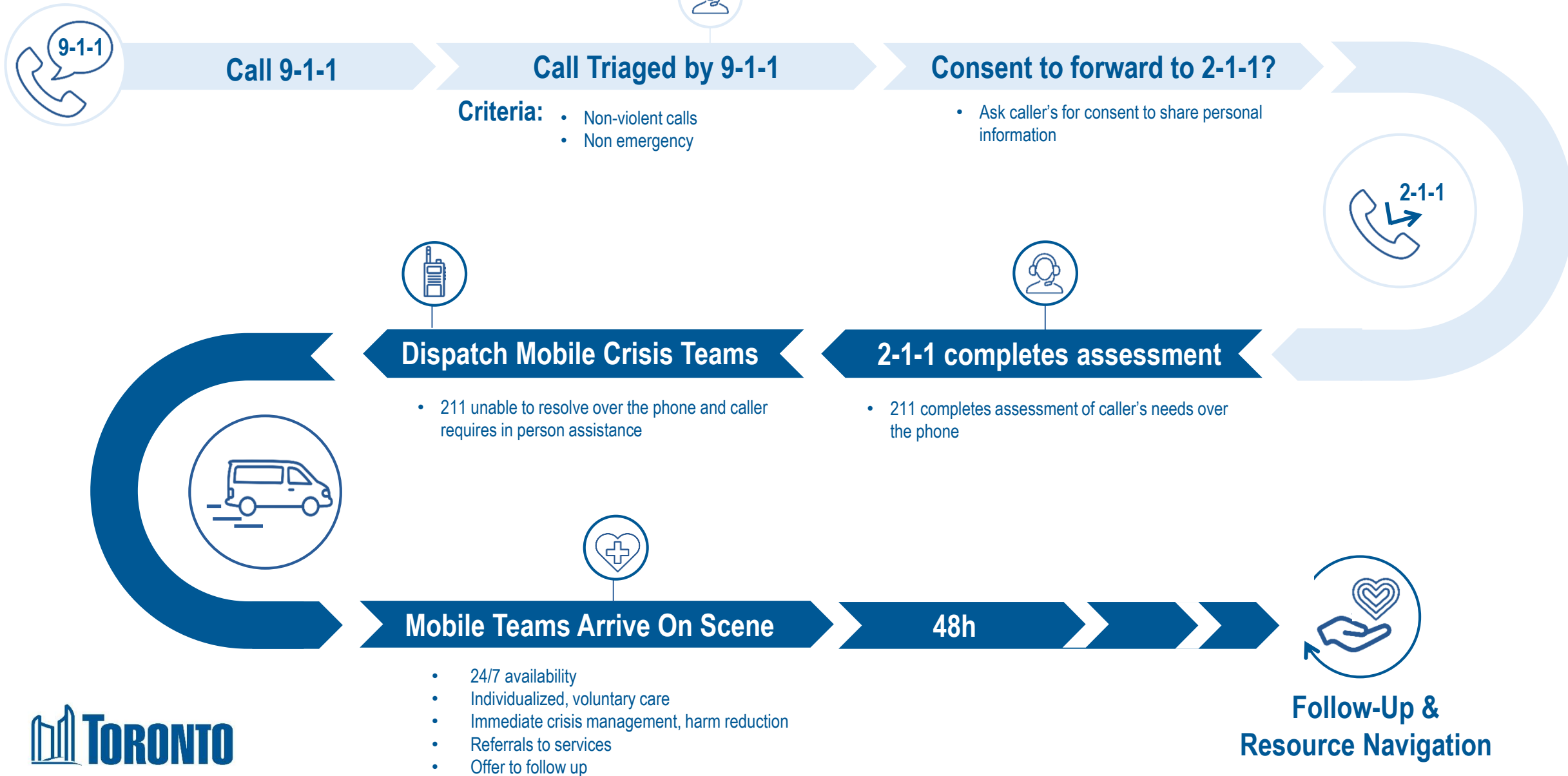
**July
2022**

N.W. | 

- **Anti-racist, anti-oppressive, and culturally safe** approach
- Network of **8 local partners**: Yorktown Family Services, Jane and Finch Centre, CAFCAN, Rexdale CHC, Black Creek CHC, Addiction Services Central Ontario, Black Health Alliance

**July
2022**

A Service User's Journey



Toronto Office to Prevent Gun Violence

Systematically Coordinate Gun Violence Prevention, Intervention Response and Recovery

Systematically integrate gun violence reduction investments

Empower Locally Driven Community-Based Violence Intervention

Prioritize Data to Inform Operations and Decision Making

Effective Communication



Enhanced Community Crisis Response and Well-being & Recovery Supports

- The Community Crisis Response Program will be enhanced to increase program staffing and community investment over a 2-year period to enable 7-day a week service delivery that supports communities impacted by traumatic violent incidents and exposure to gun violence.
- To streamline referrals and provide a continuum of community wellbeing and recovery supports, the Community Crisis Response Program (CCRP) partnered with 7 community-based agencies on the implementation of the Community Violence, Wellbeing, and Recovery Pilot. The Pilot has successfully supported over 600 individuals since April 2021.
- Enhancements will streamline referrals to residents to a range of strengthened mental health and trauma-specialized services, enable more manageable workloads for staff, and provide trauma-based training and support for staff to ensure wellness across the program.

SafeTO Multi-Sector Data Centre

What will it do?

Integrated/Linked Data

- Bring together the most relevant data sets with multi-sector experts jointly conducting analysis

Analytics

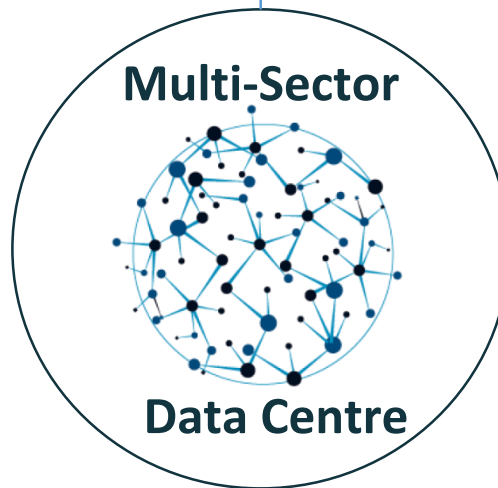
- Move beyond description to more advanced analytics and action

Research and Evaluation

- Conduct monitoring and evaluation using evolving SafeTO Indicators and Outcomes

Reporting, Data Insights and Story Telling

- Transform flat data into meaningful stories that are accessible and useful to communities



Who is Involved?

- Toronto Public Health
- Toronto Police Service
- City of Toronto
- Population Health Analytics Lab – Dalla Lana School of Public Health
- Statistics Canada
- Community Advisory Panel TBD
- Other partners to be confirmed

What will make it work?

- Leadership
- Community Engagement
- Data Governance
- Partnerships
- Translation
- Capacity Building

Driven by Data for Equity and Data for Action Principles

An Inter-governmental Approach

- For the City to be successful, a **whole-of-governments approach** consisting of effective partnerships with and investments from other orders of government is critical. Intergovernmental alignment on policy and investment decisions is critical to advancing deep community safety and wellbeing. An Intergovernmental Strategy will drive collaboration and accountability

Operating and Governance Structure

- City staff will launch a multi-sector **SafeTO Advisory to guide and support the implementation** by ensuring the plan is collaborative, transparent, effective, and actions are co-designed with and accountable to Torontonians.
- The Year One Implementation will include a robust **communication plan** that advances Community Safety and Wellbeing